



Hayley Young

Customer Service and Success Manager

Hayley has a proven track record of making a difference every day in a fast paced, high pressure and a deadline driven environment. She uses her empathy, efficiency, and astute problem-solving skills to streamline processes, maximise efficiency and foster professional relationships with people at all levels of an organisation.

As part of her role at HSE Global she is the key contact person in respect to coordination for all HSE Global Australia Mental Health and Wellbeing (MH&W) services and products with the support of the wider MH&W facilitation team and continues to support the HSE Global Services division with human resource coordination and customer service.

Hayley grew up in Kiama and has been involved of the community on many levels including sporting organisations, preschool and school committees and has been employed amongst the local area from a young age.

Qualifications:

- Diploma of Business – BSB50215 Wise Education 2016/2017
- SMRS – Industry First Aid Certificate 23 November 2017
- Work Cover (NSW) Accredited OH&S (Committees in the Workplace)
- Completion of TAFE Human Resource Management Diploma
- MHFA certificate
- Completion of TAFE Certificate IV Workplace Assessor and Training
- WPTASS01 Carry Out Workplace Assessments
- TAEDL301 Proven Work Skill Instruction