

Introduction to CCM and Bowties

The introduction to Critical Control Management (CCM) and Bowties has been designed to provide participants with an overview of the key elements of CCM and the basics of a bowtie. This course is designed to be stand-alone for personal development or used as a pre-workshop course for those commencing a facilitated bowtie workshop

Course Details

This course is delivered online. Lessons covered within this course include:

- What is Critical Control Management
- Definitions of Controls
- What Makes a Control Critical
- Bowtie Fundamentals
- Understanding Control Performance Criteria
- In-Field Assurance

Learning Outcomes

Upon completion of this course, you will gain an understanding of the following:

- Why Critical Control Management is important
- How to identify and standardise controls
- How to determine control criticality
- The basics of how to read a bowtie diagram and how to prepare a basic bowtie
- The importance of reducing variability through standardising Critical Control Performance
- The importance of verifying critical control effectiveness in practice.

Delivery Method

eLearning

 30 Mins



This course can be accessed via desktop, tablet or smartphone.



This course can be completed in isolation as self-paced eLearning or can be combined with facilitated workshops as pre-work.



What is Critical Control Management

This lesson explores what Critical Control Management is and why it is important. Participants will consider the case for change and the framework to execute Critical Control Management.

Definitions of Controls

When is a control, not a control? That is the question that is explored in this lesson. Participants will explore the fundamentals of Act, Object and System based controls. Practical examples will guide the participant via interactive activities to a unified understanding.

What Makes a Control Critical

Once controls are known, it's important to understand which ones are Critical. This lesson will cover how to identify which controls are critical and when work should stop.

Bowtie Fundamentals

What is a bowtie and how does it help with risk? This lesson is an introduction to the basic concept of a bowtie diagram. It covers the key components as well as interactive exercise to help ensure participants grasp the fundamentals.


Understanding Control Performance Criteria

This lessons covers what performance standards are and their relationship to critical controls. It provides participants the key areas to consider and ensures a universal understanding to a common language.

In-Field Assurance

Critical Controls are only effective if they can be verified in the field. This lesson covers the importance of in-field assurance and includes some practical tips as well as introducing the concept of the three-lines of defence.

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